## 2010 310-T 2010 309 T

# South Carolina Department of Public Safety - South Carolina State Transport Police

Legal: AMERICAN GO TEAM SERVICES LLC **USDOT#** 2098383 Operating (DBA): THE GO BUS Federal Tax ID: 2 ld #: MC/MX #: Location of Review/Audit: Company Facility in the U.S. Review Type: Safety Audit - New Entrant Territory: F Scope: Entire Operation Interstate Intrastate Operation Types Business: Corporation Non-HM N/A Carrier: for year ending: 12/31/2010 **\$**1 Gross Revenue: N/A N/A Shipper: Cargo Tank: N/A Company Physical Address: 420 MAPLEWOOD CIRCLE CONWAY, SC 29526, UNITED STATES Contact Name: GEORGE OSBORNE Fax (2) 8434840268 Phone numbers: (1) 8439924090 E-Mail Address: Company Mailing Address: **420 MAPLEWOOD CIRCLE** CONWAY, SC 29526, UNITED STATES Carrier Classification Other Cargo Classification **Passengers** Does carrier transport placardable quantities of HM? No Is an HM Permit required? **Driver Information** Average trip leased drivers/month: 0 inter Intra Total Drivers: 1 1 < 100 Miles: 0 CDL Drivers: 1 0 0 >= 100 Miles: Equipment Owned Term Leased Trip Leased

Owned Term Leased Trip Leased Owned Term Leased Trip Leased

Motor Coach 1 0 0

Power units used in the U.S.:

1

Percentage of time used in the U.S.:

100



AMERICAN GO TEAM SERVICES LLC (THE GO BUS dba)

USDOT#: 2098383

Review Date: 12/6/2010

### Part A

QUESTIONS regarding his report or the Federal Motor Carrier Safety or Hazardous Materials rules may be addressed to the Office of Motor Carriers at:

South Carolina State Transport Police, Motor Carrier Compliance Unit

10311 Wilson Bulevard / PO Box 1993

Blythewood, SC 209016

This SAFETY AUDIT will be used to assess your safety compliance.

Person(s) interviewed:

Name: GEORGE OSBORNE Title: PRESIDENT

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### AMERICAN GO TEAM SERVICES LLC (THE GO BUS dba)

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### Part B - Questions and Answers

An asteriak (*) beside an answer indicates an area of non-compliance by the motor carrier, and negatively affects the results of the audit.

Answer Question General # 1 Section # 387.7(a) Acute Does the carrier have the required minimum level of financial responsibility in effect (property carrier)? N/A **Comments** Answer Question General # 2 Section # 387.7(d) Critical N/A Does the carrier have required proof of financial responsibility (property carrier)? Comments Answer Question General #3 Section #387.31(a) Acute Does the carrier have the required minimum level of financial responsibility in effect (passenger carrier)? Yes **Comments** 5,000,000 INTERSTATE COVERAGE Question General # 4 Section # 387.31(d) Critical Answer Yes Does the carrier have required proof of financial responsibility (passenger carrier)? **Comments** Carrier intrastate not required but have interstate coverage Answer Question General # 5 Section # 13901 (392.9a(a)(1)) Is the motor carrier authorized to conduct interstate operations in the United States? No \* Comments Carrier operate intrastate Only Answer Question General # 6 Section # 390.15(b)(1) N/A Can the carrier provide a complete accident register of recordable accidents? Comments No accidents in last 365 days. Answer Question General # 7 Section # 390.15(b)(2) Critical Does the carrier have copies of all accident reports required by States or other government entities or insurers? N/A Comments Answer Question General # 8 Section # 390.3(e) Yes Is the carrier knowledgeable of the FMCSRs/HMRs?



Comments

Question General # 9 Section # 390.21	Answer
Does the carrier know the commercial motor vehicles marking requirements?	Yes
Comments	
Question Driver # 1 Section # 391.51(a) Critical	Answer
Does the carrier maintain complete driver qualification files?	Yes
Comments	
Question Driver # 2 Section # 391.11(b)(4) Acute	Answer
Is the carrier using physically qualified drivers?	Yes
Comments	
Question Driver # 3 Section # 391.45(a), 391.45(b) Critical	Answer
Does available evidence indicate the motor carrier has used a driver without a medical certificate or with an expired medical certificate?	No
Comments	
Question Driver # 4 Section # 391.15(a) Acute	Answer
s the carrier using any disqualified drivers?	No
Comments	
Question Driver # 5 Section # 391.51(b)(2) Critical	Answer
Does the carrier maintain driving inquiry data in driver qualification files?	Yes
comments	
luestion Driver # 6 Section # 382.115(a), 382.115(b) Acute	Answer
as the carrier implemented an alcohol and/or controlled substances testing program?	Yes
<u>omments</u>	
uestion Driver # 7 Section # 382.213(b) Acute	Answer
as the carrier used drivers who have used controlled substances?	No
<u>Omments</u>	
uestion Driver # 8 Section # 382.215 Acute	Answer
as the carrier used a driver who has tested positive for a controlled substance?	No
Dmments	



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Question Driver # 9 Section # 382.201 Acute	Answer
las the carrier used a driver known to have an alcohol concentration of 0.04 or greater?	No
Comments	
Question Driver # 10 Section # 382.505(a) Acute	Answer
Has the carrier used a driver found to have an alcohol concentration of .02 or greater but less than .04 within 24 hours of being tested?	No
Comments	
Question Driver # 11 Section # 382.301(a) Critical	Answer
Has the carrier ensured that drivers have undergone testing for controlled substances prior to performing a safety sensitive function?	Yes
Comments	
Question Driver # 12 Section # 382.303(a) Critical	Answer
Has the carrier conducted post accident testing on drivers for alcohol?	N/A
<u>Comments</u>	
No Accidents in last 365 days.	Anguer
Question Driver # 13 Section # 382.303(b) Critical	Answer No '
Has the carrier conducted post accident testing on drivers for controlled substances?	140
Comments	
Carrier had no accidents in the last 365 days.	Answer
Question Driver # 14 Section # 382.305 Acute	Yes
Has the carrier implemented random testing program?	169
Comments	
Question Driver # 15 Section # 382.305(b)(1) Critical	Answer
Has the carrier conducted random alcohol testing at an annual rate of not less than the applicable annual rate or prorated rate of the average number of driver positions?	Yes
Comments	
Question Driver # 16 Section # 382.305(b)(2) Critical	Answer
Has the carrier conducted controlled substance testing at the applicable prorated rate of not less than the applicable annual rate of the average number of driver positions?	Yes
Comments	
Question Driver # 17 Section # 40.305(a)	Answer
Has the carrier conducted the required return-to-duty tests on employees returning to safety-sensitive functions?	Yes
Comments	
ANDUM	



hiestion Driver # 18 Section # 40.309(a)	Answer Yes
s the carrier conducting follow-up testing as directed by the Substance Abuse Professional?	100
comments	
hieston Driver # 19 Section # 382.211 Acute	Answer No
las the carrier used a driver who has refused to submit to an alcohol or controlled substances test required nder Part 382?	MO
Comments	
hisetian Oriver # 20 Section # 382,503 Offical	Answer
las the carrier used a Substance Abuse Professional as required by 49 CFR Part 40 Subpart O?	Yes
Comments	
husetton Driver # 21 Section # 383,23(a) Utilical	Answer
Has a driver operated a commercial motor vehicle without a current operating license, or a license, which hasn't been properly classed and endorsed?	No
Comments	
Dugetion Driver # 22 Section # 363.37(8) Moule	Answer No
las the motor carrier knowingly allowed it's drivers who's CDLs have been suspended, revoked or canceled by a state, have lost the right to operate a CMV in a State, or have been disqualified from operating a CMV to operate a commercial motor vehicle?	140
Comments Question Driver # 23 Section # 383.51(a) Acute	Answer
Has the motor carrier knowingly allowed, required, permitted, or authorized a driver to drive who is disqualified to drive a commercial motor vehicle?	No .
Comments	
	Answer
Does the carrier have a system for recording hours of duty status on 100/150- mile radius drivers, and are they properly utilizing the 100/150 air-mile radius exemption?	Yes
Comments	Answer
	Yes
Question Operations # 2 Section # 395.8(a) Critical	
Question Operations # 2 Section # 395.8(a) Critical  Does the carrier require drivers to make a record of duty status?  Comments  Question Operations # 3 Section # 395.8(i) Critical	Answer
Question Operations # 2 Section # 395.8(a) Critical  Does the carrier require drivers to make a record of duty status?  Comments	Answer Yes

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One of the Continue # 4 Section # 395 8/k)/1) Critical	Answer
Question Operations # 4 Section # 395.8(k)(1) Critical  Can the carrier produce records of duty status and supporting documents for selected drivers?	Yes
Can the carner produce records of duty status and supporting documents to several	
<u>Comments</u>	
Question Óperations # 5 Section # 395.3(a)(1) Critical	Answer
las the carrier allowed driver(s) to exceed the 11-hour rule? (Property)	N/A
<u>Comments</u>	
Question Operations # 6 Section # 395.3(a)(2) Critical	Answer
Has the carrier allowed driver(s) to exceed the 14-hour rule? (Property)	N/A
Comments	
Question Operations # 7 Section # 395.3(b)(1) Critical	Answer
Has the carrier allowed driver(s) to drive after having been on duty more than 60 hours in 7 consecutive days? (Property)	N/A
Comments	Anguar
Question Operations # 8 Section # 395.3(b)(2) Critical	Answer N/A
Has the carrier allowed driver(s) to drive after having been on duty more than 70 hours in 8 consecutive days? (Property)	N/A
Comments	A
Question Operations # 9 Section # 395.5(a)(1) Critical	Answer
Has the carrier allowed driver(s) to exceed the 10 hour rule? (Passenger)	No
Comments	
Question Operations # 10 Section # 395.5(a)(2) Critical	Answer
Has the carrier allowed driver(s) to exceed the 15 hour rule? (Passenger)	No
Comments	
Question Operations # 11 Section # 395.5(b)(1) Critical	Answer
Has the carrier allowed driver(s) to drive after having been on duty more than 60 hours in 7 consecutive days? (Passenger)	No
Comments	·
Question Operations # 12 Section # 395.5(b)(2) Critical	Answer
Has the carrier allowed driver(s) to drive after having been on duty more than 70 hours in 8 consecutive days? (Passenger)	No
Comments	



Question Operations # 13 Section # 395 8(e) Critical	Answer
	No
Cuestion Operations # 13 Section # 395.8(e) Critical Does available evidence indicate a selected driver has prepared a false record of duty status?  Comments  Question Operations # 14 Section # 392.2 Critical Does the motor carrier ensure that drivers operate commercial motor vehicles in accordance with the laws, ordinances, and regulations of the jurisdictions in which they are operating?  Comments  Question Operations # 15 Section # 392.9(a)(1) Critical Does the carrier ensure that drivers are not permitted to drive a vehicle without the cargo properly distributed and adequately secured?  Comments  Question Operations # 16 Section # 392.4(b) Acute Have any drivers operated a commercial motor vehicle while under the influence of, or in possession of, narcotic drugs, amphetamines, or any other substances capable of rendering the drivers incapable of safely operating motor vehicles?  Comments  Question Operations # 17 Section # 392.5(b)(1) Acute Have any drivers operated a commercial motor vehicle while under the influence of, or in possession of, intoxicating beverages?  Comments  Question Operations # 18 Section # 392.5(b)(2) Acute Have any drivers operated a commercial motor vehicle within 4 hours of having consumed intoxicating beverages?  Comments  Question Maintenance # 1 Section # 396.3(b) Critical Can the motor carrier produce maintenance files for requested vehicle(s)?  Comments  Question Maintenance # 2 Section # 396.17(a) Critical Can the motor carrier produce evidence of periodic (annual) inspections for selected vehicles?  Comments  Question Maintenance # 3 Section # 396.17(a) Critical Can the motor carrier produce evidence of periodic (annual) inspections for selected vehicles?	
Question Operations # 14 Section # 392.2 Critical	Answer
Does the motor carrier ensure that drivers operate commercial motor vehicles in accordance with the laws,	Yes
ordinances, and regulations of the jurisdictions in which they are operating?	
Comments	
Question Operations # 15 Section # 392.9(a)(1) Critical	Answer
	N/A
Comments	
Question Operations # 16 Section # 392.4(b) Acute	Answer
drugs, amphetamines, or any other substances capable of rendering the drivers incapable of safely operating	No
Comments	
	Answer
	No
Comments	
Question Operations # 18 Section # 392.5(b)(2) Acute	Answer
	No
Comments	
Question Maintenance # 1 Section # 396.3(b) Critical	Answer
Can the carrier produce maintenance files for requested vehicle(s)?	Yes
Comments	
Question Maintenance # 2 Section # 396.17(a) Critical	Answer
Can the motor carrier produce evidence of periodic (annual) inspections for selected vehicles?	Yes
Comments	
	Answer
Does the motor carrier require drivers to complete vehicle inspection reports daily?	N/A
Comments	

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Question Maintenance # 4 Section # 396.11(c) Acute	Answer		
Does the carrier ensure that out-of-service defects listed by the driver in the driver vehicle inspection reports are corrected before the vehicle is operated again?			
Comments			
Question Maintenance # 5 Section # 396.9(c)(2) Acute	Answer		
Does the carrier ensure vehicles that have been declared "out-of-service" do not operate before repairs have been made?	Yes		
Comments			
Question Maintenance # 6 Section # 396.19	Answer		
Is the carrier using qualified inspectors (mechanic) and maintaining evidence of the inspector's qualifications?	Yes		
<u>Comments</u>			
Question Maintenance # 7 Section # 396.3	Answer		
Can the carrier explain its systematic, periodic maintenance program?	Yes		
<u>Comments</u>			
Question Other #1 Section #375.211	Answer		
Does the carrier participate in an Arbitration Program?	N/A		
<u>Comments</u>			
Question Other # 2 Section # 13702	Answer		
Does the carrier assess shipper freight charges based upon published tariffs?	N/A		
<u>Comments</u>			
Question Other # 3 Section # 375.401(c)	Answer		
Does the carrier provide reasonably accurate estimates of moving charges?	N/A		
<u>Comments</u>			
Question Cther # 4 Section # 375.407(a), 375.703(b)	Answer		
las the carrier avoided "hostage freight" or other predatory practices?	N/A		
<u>Comments</u>			
Question Other # 5 Section # 387.301(a), 387.301(b)	Answer		
Does the HHG carrier have sufficient levels of public liability and cargo insurance?	N/A		
Comments			

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Question Other # 6 Section # 375.215	Answer
Does the carrier have a published tariff and is the motor carrier changing the applicable rate (375.215).	N/A
Comments	
Question Other # 7 Section # 375.213	Answer
Can the motor carrier identify the five documents required to be given to a prospective individual shipper prior to executing an order for service?	N/A
<u>Comments</u>	
Question Other # 8 Section # 37 subpart H	Answer
Does the carrier have the means to provide accessible over-the-road bus (OTRB) service on a 48-hour advance notice basis by its owned or leased OTRBs?	yes
Comments	
Question Other # 9 Section # 37 subpart H	Answer
If the carrier does not have the means then does the carrier have an arrangement with another carrier that operates accessible OTRBs?	yes
Comments	

Note: No Hazardous Materials questions were asked because the carrier does not carry Hazardous Materials in Interstate Commerce.

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ight pro-	AMERICAN GO TEAM SERVICES LLC USDOT#: 2098383	(THE GO BUS dba)	Review Date: 12/6/2010
	00001111	Part B	

Your Proposed Safety Audit Result is: PASS

## Explanation of Scoring Methodology

Factor	Failed Questions		Performance	Total	Factor
	Critical	Acute	Test Status	Points	Status
1. General	0	0	_	o	PASS
2. Driver	1	0		1	PASS
3. Operations	0	0	_	0	PASS
4. Maintenance	0	0	PASS - 0.00 %	0	PASS
5. Hazardous Materials			_	<del>,</del>	
6. Accidents		·	PASS - 0.00	<del></del>	PASS
SUM	1	0		1	PASS

Result: Carrier has adequate basic safety management controls in place.

NOTE: Carrier has the right to request a review of this determination if there are factual or procedural disputes.

### HOW THE SA IS SCORED

FACTORS - The Federal Motor Carrier Safety and Federal Hazardous Material Regulations are categorized into six factors. Multiple questions address the various factors. The Part B Question & Answer Report lists the CFR section numbers related to each question.

CRITICAL/ACUTE - Questions are also defined as CRITICAL, ACUTE or neither depending on the significance of the underlying regulation. Questions are assigned a point value if they are incorrectly answered. Critical = 1 and Acute = 1.5. The point values are summed for each factor. Any factor with a point value of 3 or more is marked "FAILED".

OUT OF SERVICE (OOS) RATE - The Driver/Vehicle OOS rate is used in factor #4 as another question. If there have been more than three level 1, 2, or 5 North American Standard Inspections conducted over the past year, they will be summarized. If the summed OOS rate is over 34%, one additional point is assigned to that factor.

CRASH FACTOR - Carriers are defined as urban or non-urban in order to compensate for the higher crash risk of urban operations. Urban carriers are defined as those that operate within a 100 air-mile radius. The crash rate for a carrier is calculated as accidents per million miles traveled. Factor #6 is "FAILED" if the urban carrier crash rate exceeds 1.7 or the non-urban carrier crash rate exceeds 1.5.

OVERALL STATUS DETERMINATION - Any carrier with 3 or more "FAILED" factors is deemed to have failed the Safety Audit by having inadequate safety management controls in place to operate in the U.S.

- 19. Establish a system to control passenger-carrying drivers' hours of service. Do not dispatch drivers who don't have adequate hours available to complete assigned trips legally. Do not allow drivers to exceed the 10, 15, and 60/70-hour limits.
- 20. For questions about DOT numbers or biennial updates: 800-832-5660 or 703-280-4001 For questions about licensing, authority or MC numbers: 202-366-9805 For questions about insurance: 202-385-2423 For household goods complaints: 888-DOT-SAFT (888-368-7238)
- 21. To better understand your company's responsibilities under the Department of Transportation's Americans with Disabilities Act (ADA) regulations concerning accessibility of over-the-road buses, review the information on the Federal Motor Carrier Safety Administration's Web site at: http://www.fmcsa.dot.gov/rules-regulations/bus/company/ada-guidelines.htm
- 22. Provide pre-trip safety information to motorcoach passengers. For information about the Basic Plan for Motorcoach Passenger Safety Awareness that was published by the Federal Motor Carrier Safety Administration, go to the Agency's Web site at: http://www.fmcsa.dot.gov/about/outreach/bus/bus-safety-awareness-plan.htm
- 23. Accident Countermeasures is a set of defensive strategies designed to reduce preventable accidents. The strategies and forms for implementing accident countermeasures can be found on the FMCSA website at: http://www.fmcsa.dot.gov/forms/print/accident.htm
- 24. Copies of the regulations, forms, interpretations, and manuals are available from a variety of sources. Check the FMCSA website for a current list of suppliers. www.fmcsa.dot.gov/safety-security/eta/index.htm

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### AMERICAN GO TEAM SERVICES LLC (THE GO BUS dba)

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## Part B Requirements and/or Recommendations

- 1. Drivers may not have Commercial Driver Licenses (CDLs) from more than one state. Ensure that all drivers have only one current CDL that is not under suspension or revocation. Driver CDLs must also match the correct class of vehicle driven and have applicable endorsements for double/triple trailer, passenger, tank vehicle and/or hazardous material operation.
- 2. Review the circumstances under which a CDL is required. CDL and drug testing rules apply to both interstate and intrastate commerce.
- 3. Ensure that drivers provide a 10-year employment history on their employment application.
- 4. Ensure that all drivers are fully and properly qualified before operating in interstate commerce. Maintain a complete file as required for each driver, documenting the qualification process.
- 5. Maintain all required controlled substance testing records including yearly summaries, quarterly summaries, test information, test results, records of training etc., as required by 49 CFR Parts 40 and 382 of the FMCSR.
- 6. Use of radar detectors or similar devices on commercial vehicles is illegal. Do not require or permit drivers to use them. Take appropriate disciplinary action against drivers if they are using such devices.
- 7. Do not schedule or require drivers to make trips requiring them to exceed posted speed limits in order to complete the run within the hours of service limits.
- 8. Require all drivers to prepare complete and accurate records of duty status for each day, and to submit them within 13 days. Maintain all duty status records on file, with all supporting documents, for at least 6 months.
- 9. Ensure that all documents supporting records of duty status (such as toll, fuel repair and other on-the-road expense receipts, as well as invoices, bills of lading, dispatch records, etc.) are kept on file for at least 6 months.
- 10. Obtain from any driver used for the first time (or intermittently) a signed statement showing the total time on-duty during the preceding seven (7) days and the time at which the driver was last relieved from duty.
- 11. If you want some drivers to use the 100 air-mile radius exemption, make sure that the drivers meet all terms of the exemption, including being released from duty no more than 12 hours from when they report for duty. Logs must be prepared if a driver does not meet the 12 hour requirement.
- 12. New & intermittently used drivers must provide a signed statement showing their total time on-duty for the seven days preceding any trip. These records must be kept on file for 6-months.
- 13. Ensure that all drivers' records of duty status (logs) are accurate. Check them against "supporting documents" to verify accuracy. Prohibit falsification of logs by any driver. Review the rules on supporting documents. Take appropriate action against drivers who falsify logs.
- 14. Establish a systematic maintenance records program for all vehicles. Maintain a complete file for each subject vehicle, recording all repair, maintenance and inspection operations performed.
- 15. Ensure that the persons or entities that perform preventative maintenance inspections on your equipment are abiding by agreed time or mileage intervals. Ensure that records are kept of such periodic preventative maintenance inspections. Take corrective action, if schedules are not being adhered to.
- 16. This report contains citations of regulations that are deemed serious in nature and could result in penalties against your company and/or your drivers.
- 17. A complete Educational and Technical Assistance package entitled "A MOTOR CARRIER'S GUIDE TO IMPROVING HIGHWAY SAFETY" is available free on the FMCSA website to assist you in complying with the safety regulations. It contains many forms and documents useful for improving the safety of your operations. Check: www.fmcsa.dot.gov/factsfigs/eta/index.html.
- 18. Ensure that all drivers subject to pre-employment, random, reasonable cause, post accident, return to duty, and/ or follow-up controlled substance testing are tested as required by 49 CFR Parts 40 and 382 of the FMCSR.

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#### South Carolina Department of Public Safety - South Carolina State Transport Police

Legal: AMERICAN GO TEAM SERVICES LLC **USDOT#** 2098383 Operating (DBA): THE GO BUS Federal Tax ID. ... MC/MX #: ld #: Review Type: Safety Audit - New Entrant - Receipt Location of Review/Audit: Company Facility in the U.S. Scope: Entire Operation Territory: F Operation Types Interstate Intrastate Carrier: N/A Non-HM Business: Corporation N/A for year ending: N/A Gross Revenue: \$1 12/31/2010 Shipper: Cargo Tank: N/A Company Physical Address: 420 MAPLEWOOD CIRCLE CONWAY, SC 29526, UNITED STATES **GEORGE OSBORNE** Contact Name: Phone numbers: (1) 8439924090 (2) 8434840268 Fax E-Mail Address: Company Mailing Address: 420 MAPLEWOOD CIRCLE CONWAY, SC 29526, UNITED STATES Report Summary # of Pages Report Part A - General 2 Part B - Questions & Answers 8 Part B - Propsed Result 1 Part B - Recommendations 2 **Audit Receipt Page** 14 **Total Pages:** Disclaimer. By signing below, I acknowledge that I have received a copy of this review/audit and agree with the total number of pages indicated (above) for each document. My signature does not imply agreement with the findings of the review/audit, however they have been discussed in detail with me. QUESTIONS regarding his report or the Federal Motor Carrier Safety or Hazardous Materials rules may be addressed to the Office of Motor Carriers at: South Carolina State Transport Police, Motor Carrier Compliance Unit 10311 Wilson Bulevard / PO Box 1993 Blythewood, SC 209016 This SAFETY AUDIT will be used to assess your safety compliance. Person(s) interviewed: Name: GEORGE OSBORNE Title: PRESIDENT Title: Reported By Code: SC0009 Date: 12/6/2010 Title: President Received By

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